

EPRS

EUROPEAN  
PARLIAMENTARY  
RESEARCH  
SERVICE

# EPRS first, Google second

Integrating our products and services  
into the Members' daily workflow

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European Parliament

# Mandate

## Who we are

As the European Parliament's **in-house research service and think tank**, we provide research, analysis and information. Backed by specialist expertise in all EU policy areas, our goal is to **empower Members and their staff through knowledge**.

# What we do

We support the legislative work of Members of the European Parliament through:

## Foresight

**Anticipating** global trends and **analysing gaps** in EU legislation and assessing their real-life impact.

## Research and information

**Tracking** legislation and **providing comprehensive information** on any policy area or legislative dossier before it is proposed, while it is being negotiated and after its adoption.

## Scrutiny

**Helping to oversee** the work of the European Council and **scrutinizing** the European Commission as well as assessing the impact of legislation before and after its adoption.

# Our philosophy

## EPRS as a working tool

We are moving away from understanding ourselves as just a digital bookshelf towards actively trying to integrate our **existing** products and services into Members' daily workflows.

## First stop for research

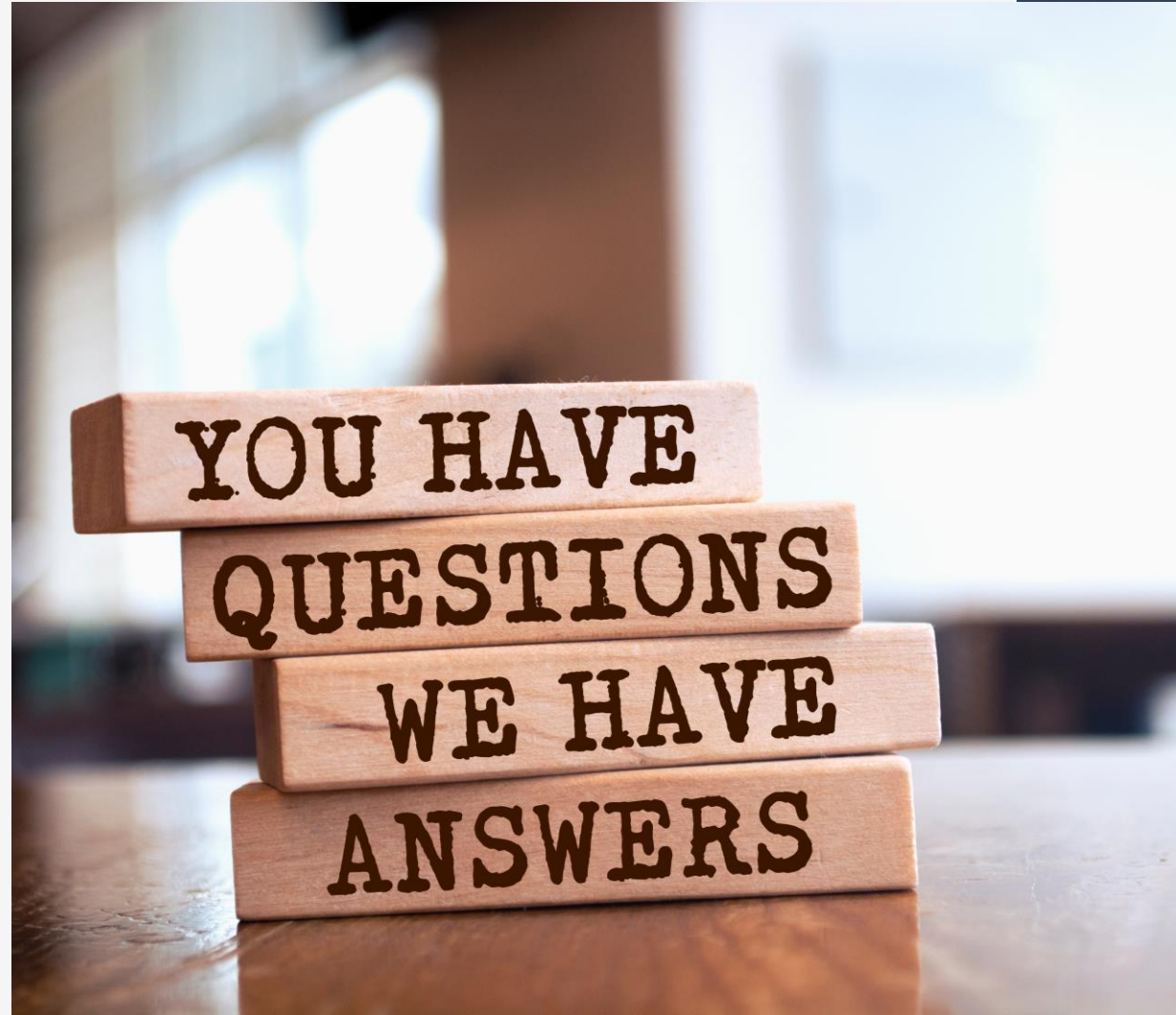
Our goal is to create a reflex in Members' offices to always start their research with EPRS content.



# Flagship service

The **Members' Hotline** is our Ask-Me-Anything service providing confidential answers to **individual** Members' requests for research, analysis and information.

To help EPRS experts better communicate with Members, we organise trainings for them on in-person briefings.



# Supporting scrutiny

In close cooperation with **Committees**, we look in detail at **ex-ante** and **ex-post** policy issues, thereby impacting the legislative process.

We scrutinise the Commission's **impact assessments**, and can do more if requested by a Committee.

We assess how EU laws are working in practice.



# Client visits

We contact MEPs offices individually to introduce or remind them of our products and services. We regularly visit those offices that have not been using the Hotline for more than 6 months.

At that point we gather feedback on potential improvements and research suggestions.



# Building relationships

A pilot project - creating long-lasting **relationships** with Members' offices to get continued **feedback** and understand how to offer the right product to the right Member at the right time.

An integral part of this is **direct mailing** of our existing products to select clients at moments where they can be of most use.





# Making the most of EPRS

Understanding the daily workflow of different staff profiles and creating **custom workflows** where they can use existing EPRS products and services.

Seeking out **cooperation opportunities** – e.g. offering a Member an oral briefing once he is assigned to a file and before he/she writes amendments.

Plenary initiative  
by Renew Group



## How would a press officer use EPRS?

EPRS blog www.eptthinktank.eu

### Saving lives at sea

Prepare your press work in 4 steps

#### Set up a search in Factiva

Set up a search string to look either for general news or debate-specific news.

#### Look for publications

Look for existing publications on the EPRS Intranet. Search for 'Search and rescue' and look for latest by publication year.

#### Check for data

Check for useful information in select databases.

#### Use the Hotline

Can't find it or need more info? Use the Hotline.

# Tailored training

We offer **training** for:

1. **Members and their staff**
2. **staff of political groups** (a back door to a Member's office)

Two broad training types: on EU issues and knowledge sources (EPRS as experts), and on how to make the most of EPRS (where EPRS can save time and effort).



# Next steps

**New website** – more performant search, more user-centred, single interface for all available EPRS research

**Co-creation** – developing products and services together with our users (existing examples - evaluation reports, Court of Auditors rolling checklist)



**Thank you**



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**EPRS blog**

[www.eptinkthank.eu](http://www.eptinkthank.eu)